Resources:

1. Watch past Coffee with LawPay’s on our on-demand page.
2. Refer a colleague and get $150 processing credit if they sign up.
3. View our upcoming or on-demand CLE courses.

1) Can we run debit cards on LawPay?
Yes, you can run debit cards through LawPay. For debit cards, you can use your secure LawPay payment page the same way you do for credit cards — it functions exactly the same for debit and credit. Here’s a link to an article in our support center that walks you through it.

2) What is eCheck and how does it work?
Our eCheck feature allows you to accept payment through your client’s bank account using their bank account number and routing number. If you want to add eCheck to your account, all you need to do is reach out to our Support Team or your LawPay account manager, and they can add it to your account. Once it’s added, it will appear on your payment page right next to the credit/debit option.

3) What is the charge for an eCheck payment transaction?
Our eCheck is priced at 0% + a flat $2/transaction.

4) Is there an easy way to filter which CLEs have approved credits for each state?
Yes, in the LawPay Classroom you can easily find which CLEs are approved for state credit. When you click on a specific LawPay CLE, navigate to the “Credits” tab. This will show you every state with credit for the CLE in alphabetical order. There is also a search bar at the top, where you can type in your state or bar association to see if they accept credit for the particular CLE.
5) Is there a way to send a link to a client so that they can enter in their payment info for Scheduled Payments?

Once a client’s card is charged in LawPay, you can create a Scheduled Payment from the previous charge. Read this article to learn how to create a Scheduled Payment from a previous transaction.

6) If a client changes their method of payment on a Scheduled Payment (i.e., new CC info) do we have to restart the Scheduled Payment all over again?

No, you can edit a Scheduled Payment (i.e., updating new card information) while the payment plan is still active. Read this article to learn more about editing an existing Scheduled Payment plan.

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Other questions? Visit our Support Center or email coffee@lawpay.com.